



PRODUCT	Xplus100
HARDWARE	Flash Voicemail
SOFTWARE	Current
DESCRIPTION	<b>Upgrading Xplus100 Flash Voicemail using Procomm Plus</b>

SET UP:

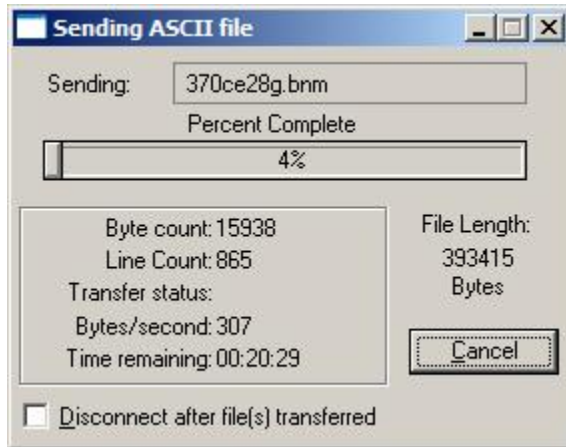
- Before beginning this procedure, it is suggested that you use Procomm Plus and that it is set to accept ASCII as the Current Transfer Protocol. To do this select Options → Data Options → Transfer Protocol – select current transfer protocol to ASCII. Set the port up for 2400 baud, 8 bit, 1 stop bit, no parity, and no flow control.
- Also, it is a good idea to copy the upgrade file onto your hard disk. Place it in a location that is easily remembered and found. For example, C:\VM Upgrade\
- Connect the computer to the Flash voice mail card using a serial (straight through) cable. Once connected press escape. When the main login menu is displayed, enter the systems password (0000) and press enter. Now you should see the main menu.

steps:

- 1 Before beginning, select option 7 to verify, and write down, the current software version.
- 2 Select option 18 – Although it is not on the menu, it is the “upgrade” option.
- 3 You will be prompted – Program Flash Prom – Are you sure?
  - a. Enter “Y” for Yes and press enter

**Note: Do not press any other keys at this time!**

- 4 In Procom, select Data → Send File
- 5 Locate and select the upgrade file (e.g. C:\VM Upgrade\flash ##.X – where # = a number and X = a letter) as soon as the file is selected, the file transfer will begin.



- 6 In the bottom left hand side, you will see the message “**Recording Flashpromaddr**” and the Hexadecimal values of the current entry, which will increase if you watch it. In the “Sending ACSII File window, you will see the percentage complete while the file is being transferred to the voice mail system.

**Note: The file transfer operation moves the file from the computer to the voice mail system, but the upgrade is not complete until you do the following steps:**

After the file transfer is complete the “Sending ACSII File” window will disappear. And the cursor will be located in front of the last Hexadecimal value, which may resemble “Recording Flashpromaddr: b191”.

- 1 Begin the final step by entering “Y” for Yes and then pressing enter. This will start the actual upgrade of the voice mail software. A new prompt will be visible for a short time “Voice Flash\_RCRD:”
- 2 When the main menu reappears, the system must be initialized.
  - a. Select option 13
  - b. You will be prompted “Are you sure?” Enter “Y” for Yes and press Enter
- 3 When this is complete the main login screen will reappear.
- 4 Enter the default password (0000) and press enter to display the main menu.
- 5 Select option 7 from the main menu to verify that the software upgrade was successful.

[END]